

# AM-3200

## AirMedia® Receiver 3200



- *Complete room solution enables secure presentation from laptops, smartphones, and tablet devices using either a wired HDMI® connection or a wireless AirMedia® connection*
- *Integration friendly features such as HDMI® input, dual LAN, balanced audio output, and display control via RS-232 and IR*
- *Enables smart automation via intelligent display control, personal device control, occupancy detection, and integration into a broader connected ecosystem*
- *Enterprise-grade security and content encryption protects privacy and ensures compliance with IT policies*
- *XiO Cloud® service support for remote provisioning and management*
- *Built-in digital signage functionality with support for Appspace® software and other web-based signage providers*
- *Supports simultaneous display of up to four sources with AirMedia Canvas when presenting using the AirMedia Applications, Apple Screen Mirroring or Chrome Extension.*
- *Wireless conferencing and presentation allows for collaboration with in-room and remote participants*

The AirMedia® Receiver 3200 enables secure wireless collaboration in the modern digital workspace. Easy to deploy and manage, install the Receiver in conference rooms, huddle rooms, lounges, lobbies, or almost any space to establish a productive meeting environment.

### Connect and Present

The AirMedia Series 3 Receiver can be installed beneath, beside, or behind a wall-mount display and enables a smart room with wireless collaboration. The receiver features AirMedia wireless presentation capability, an HDMI® output that connects to a display (up to 4K), an HDMI input, and

various USB interfaces for wireless conferencing. Connect your laptop, smart phone, tablet, or other source type to instantly present the source image on the display.

### AirMedia Wireless Presentation

With AirMedia technology, users can wirelessly present content from laptops, smartphones, and tablet devices via a Wi-Fi® wireless network. Present content from desktop or laptop computers using or the AirMedia extension for Google Chrome™ browser. Present content from Android™ and iOS® mobile devices with the AirMedia app.

For more information about AirMedia, visit [www.crestron.com/airmedia](http://www.crestron.com/airmedia).<sup>1</sup>

### HDMI Connectivity

In addition to AirMedia, the AM-3200 includes an HDMI input for direct connection of a local source, such as a Mini PC, or a portable laptop computer via an optional wall plate or cable. The HDMI input supports HD 1080p/60 signals.<sup>2</sup>

### Multi-Source Presentation

Supports simultaneous display of up to four sources with AirMedia Canvas when presenting using the AirMedia Applications, Apple Screen Mirroring or Chrome Extension. To maximize screen coverage, AirMedia Canvas automatically configures the best possible layout based on the number of active presenters, the type of sources, and their aspect ratios.<sup>3</sup> Use the AirMedia app or a connected Crestron touch screen (sold separately) to manage sources and their position on the display.

### Wireless Conferencing

Wireless conferencing provides a premium collaboration experience by enabling video calling from almost any device.<sup>4</sup> The AirMedia application provides wireless access to a host of connected conferencing peripherals, such as soundbars, cameras, or speakerphones. When using the AirMedia application, peripherals are immediately available on the user's laptop for use in Microsoft Teams® or Zoom™ software.

### Enhanced Onscreen Experience

When no source is connected, the AM-3200 displays a customizable welcome screen on the room display with simple instructions for connecting and presenting. Integration with Microsoft Exchange Server® (for Outlook® and Microsoft 365® software users), Google Calendar™, or Crestron Fusion® room scheduling software enables the space's availability and meeting details to appear on screen. Throughout the meeting, notifications periodically indicate the remaining time and the

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next scheduled event. Pop-up messages sent from Crestron Fusion may also appear in the event of an emergency or to deliver an important announcement.

### Add-on Control Options

Add a Power over Ethernet occupancy sensor ([CEN-ODT-C-POE](#)) to control display or digital signage on/off based on room occupancy or vacancy.

### XiO Cloud® Provisioning and Management Service

The AM-3200 is compatible with the XiO Cloud service, which enables installers and IT managers to easily deploy and manage thousands of devices. The XiO Cloud service allows for system alerts and network management and provisioning.

For more information, visit [www.crestron.com/xiocloud](http://www.crestron.com/xiocloud).

### Crestron Fusion® Room Monitoring

Presentation spaces can be managed and centrally monitored through the Crestron Fusion enterprise management service. By adding an optional occupancy sensor ([CEN-ODT-C-POE](#)), the AM-3200 can detect and log when people are present in the space, automatically turn the display on and off, and make unoccupied spaces available for new bookings. Crestron Fusion software supports room scheduling, and can integrate with a variety of third-party calendaring applications. Instant alerts notify the help desk to rapidly resolve any problems and maximize uptime and workflow.

For more information about Crestron Fusion, visit [www.crestron.com/fusion](http://www.crestron.com/fusion).

### Digital Signage Functionality

Integrate the Appspace® digital signage application or other web-based signage providers with the AM-3200. The AM-3200 can display digital signage content when no presentation is in progress or the room is unoccupied.

### Enterprise-Grade Security

The AirMedia Presentation System is an enterprise-grade solution that can be deployed across multiple spaces and set up easily using a web browser or XiO Cloud software. Employing standard network security protocols such as 802.1x network access control, Active Directory® authentication, and AES content encryption, the AM-3200 protects privacy and ensures compliance with your organization's IT policies.

## Specifications

### Communications

|                    |                                                                                                                                                                                                                                                                                       |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Ethernet</b>    | 100/1000 Mbps, auto-switching, autonegotiating, autodiscovery, full/half duplex, TCP/IP, UDP/IP, DHCP, SSL, TLS <sup>5</sup> , SSH, SFTP (SSH File Transfer Protocol), IEEE 802.1x, Active Directory authentication, HTTPS web browser setup and XiO Cloud service, 802.3at compliant |
| <b>AirMedia</b>    | Via Ethernet: IPv4, mDNS, TLS, AES <sup>1</sup>                                                                                                                                                                                                                                       |
| <b>USB Host</b>    | USB 2.0 for connecting a USB conferencing peripheral;<br>USB 3.0 for connecting a USB conferencing peripheral                                                                                                                                                                         |
| <b>USB Device</b>  | USB 3.0 for computer console (Toolbox setup and firmware update)                                                                                                                                                                                                                      |
| <b>RS-232</b>      | 2-way display device control up to 115.2k baud with hardware and software handshaking                                                                                                                                                                                                 |
| <b>IR/Serial</b>   | 1-way display device control via infrared up to 1.1 MHz or serial TTL/RS-232 (0-5V) up to 19.2k baud                                                                                                                                                                                  |
| <b>HDMI Input</b>  | HDCP 1.4, EDID;<br>Supports management of HDCP and EDID                                                                                                                                                                                                                               |
| <b>HDMI Output</b> | HDCP 2.2, EDID, CEC;<br>Supports management of HDCP and EDID                                                                                                                                                                                                                          |

### AirMedia Software<sup>1</sup>

|                           |                                                                                                                                                                                                                                           |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>OS Support</b>         | Apple® iOS®, Android™, Windows 10, Windows 11, macOS®, Chrome OS™                                                                                                                                                                         |
| <b>Video Frame Rate</b>   | Up to 30 fps, audio supported                                                                                                                                                                                                             |
| <b>Output Resolutions</b> | 640x480@60Hz, 800x600@60Hz, 1024x768@60Hz, 1280x720@50Hz (720p50), 1280x720@60Hz (720p60), 1280x800@60Hz, 1366x768@60Hz, 1440x900@60Hz, 1600x900@60Hz, 1600x1200@60Hz, 1680x1050@60Hz, 1920x1080@50Hz (1080p50), 1920x1080@60Hz (1080p60) |

**NOTE:** All video inputs will be scaled to the selected HDMI output resolution.

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**Bitrate Peak** 0.25 to 8.5 Mbps, variable depending on content complexity

**Bitrate Average** 1.4 Mbps typical

### NOTES:

- The bitrate for Apple native mirroring may deviate from above depending on the OS version and content.
- The AirMedia Extension for the Google Chrome browser relies on web technologies for screen sharing that are built-in to the web browser. Performance variations with motion video (quality and frame rate) may occur based upon the encoding capabilities of the Chrome OS device and the nature of the content being displayed (i.e., high-motion video).

**Audio Format** Stereo

### Wireless Conferencing

**OS Support (AirMedia Application)** Windows 10, Windows 11

**OS Support (AirMedia Connect Adaptor)** Windows 10, Windows 11, macOS 11 or later

**Supported Conferencing Services** Microsoft Teams software;  
Zoom software

**Supported Conferencing Peripherals** For a list of supported conferencing peripherals, refer to [OLH Answer ID 1001764](#).

### Video

**Input Signal Types** AirMedia, HDMI (DVI & Dual-Mode DisplayPort™ compatible<sup>2</sup>); Supports simultaneous display of up to four sources with AirMedia Canvas when presenting using the AirMedia Applications, Apple Screen Mirroring or Chrome Extension.

**Maximum Input Resolutions** HDMI Input: 1920x1080@60Hz (HD 1080p60);  
AirMedia presentation: 1920x1080@30Hz (1080p30)

### NOTES:

- Other input resolutions are supported at pixel clock rates up to 148 MHz; interlaced video is not supported.
- All video inputs will be scaled to the selected HDMI output resolution.

**Output Signal Types** HDMI (DVI compatible<sup>2</sup>)

**HDMI Output Resolutions** 1280x720@50Hz (720p50),  
1280x720@60Hz (720p60),  
1280x800@60Hz,<sup>6</sup> 1366x768@60Hz,<sup>6</sup>  
1440x900@60Hz,<sup>6</sup> 1600x900@60Hz,<sup>6</sup>  
1600x1200@60Hz, 1680x1050@60Hz,<sup>6</sup>  
1920x1080@50Hz (1080p50),  
1920x1080@60Hz (1080p60),  
3840x2160@30Hz (2160p30),  
3840x2160@50Hz (2160p50),  
3840x2160@60Hz (2160p60)

**NOTE:** All video inputs will be scaled to the selected HDMI output resolution.

**Background & Logo File Support** JPEG, PNG

### Audio

**Input Signal Types** AirMedia, HDMI (Dual-Mode DisplayPort™ compatible<sup>2</sup>)

**Output Signal Type** HDMI

**Input/Output Format** 2 channel LPCM

**NOTE:** Audio input signals are passed to the output without any processing. Volume control capability requires a display device with discrete volume, up, down, and mute commands available via CEC, IP, IR, or RS-232.

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### Connectors

|                    |                                                                                                                                                                                                                          |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>IR</b>          | (1) 2-pin 3.5 mm detachable terminal block; IR/Serial output port for display device control;<br>IR output up to 1.1 MHz;<br>1-way serial TTL/RS-232 (0-5V) up to 19200 baud                                             |
| <b>COM</b>         | (1) 5-pin 3.5 mm detachable terminal block; Bidirectional RS-232 port for display device control;<br>Up to 115.2k baud, hardware and software handshaking support                                                        |
| <b>AUDIO OUT</b>   | (1) 5-pin 3.5 mm detachable terminal block; Balanced/unbalanced stereo line-level audio output;<br>Maximum Output Level: 4 Vrms balanced, 2 Vrms unbalanced;<br>Output Impedance: 200 ohms balanced, 100 ohms unbalanced |
| <b>microSD</b>     | For caching digital signage content                                                                                                                                                                                      |
| <b>HDMI INPUT</b>  | (1) HDMI Type A connector;<br>HDMI digital video/audio input;<br>(DVI & Dual-Mode DisplayPort compatible <sup>2</sup> )                                                                                                  |
| <b>HDMI OUTPUT</b> | (1) HDMI Type A connector;<br>HDMI digital video/audio output<br>(DVI compatible <sup>2</sup> )                                                                                                                          |
| <b>USB</b>         | (2) USB Type A connectors;<br>USB 2.0 host port for USB conferencing peripheral;<br>USB 3.0 host port for USB conferencing peripheral;<br>(1) USB Type B connector;<br>USB 3.0 device port for computer console          |
| <b>LAN PoE+</b>    | (1) 8-pin RJ-45 connector;<br>100Base-TX/1000Base-T Ethernet port and PoE+ Class 4                                                                                                                                       |
| <b>LAN AUX</b>     | (1) 8-pin RJ-45 connector;<br>100Base-TX/1000Base-T Ethernet port;<br>Connects to a secondary, guest-only network                                                                                                        |
| <b>24VDC 1.25A</b> | (1) 2.1 x 5.5 mm DC power connector;<br>24VDC power input;<br><a href="#">PW-2412WU</a> power pack sold separately                                                                                                       |

### Controls and Indicators

|                    |                                                                                           |
|--------------------|-------------------------------------------------------------------------------------------|
| <b>PWR</b>         | (1) Green LED, indicates operating power supplied via the local power pack or PoE+        |
| <b>RESET</b>       | (1) Recessed push button for hardware reset                                               |
| <b>SETUP</b>       | (1) Green LED and (1) recessed push button for onscreen IP address display                |
| <b>ONLINE</b>      | (1) Green LED, indicates control system connection                                        |
| <b>HDMI IN/OUT</b> | (2) Green LEDs, indicate HDMI signal presence at the HDMI input/output                    |
| <b>microSD</b>     | (1) microSD slot                                                                          |
| <b>LAN PoE+</b>    | (2) LEDs, green LED indicates Ethernet link status, amber LED indicates Ethernet activity |
| <b>LAN AUX</b>     | (2) LEDs, green LED indicates Ethernet link status, amber LED indicates Ethernet activity |

### Power

|                                     |                                                                                            |
|-------------------------------------|--------------------------------------------------------------------------------------------|
| <b>Power over Ethernet</b>          | IEEE 802.3at Class 4 Powered Device                                                        |
| <b>Power Pack (sold separately)</b> | Input: 100-240VAC, 50/60 Hz;<br>Output: 1.25A @ 24VDC;<br>Model: <a href="#">PW-2412WU</a> |
| <b>Power Consumption</b>            | 14 W (typical)                                                                             |

**NOTE:** When wireless conferencing is used, the receiver must be powered by either Power over Ethernet+ (PoE+) or a power pack (sold separately).

### Environmental

|                         |                                |
|-------------------------|--------------------------------|
| <b>Temperature</b>      | 32° to 104°F (-0° to 40° C)    |
| <b>Humidity</b>         | 10% to 90% RH (non-condensing) |
| <b>Heat Dissipation</b> | 47.8 BTU/hr                    |

### Construction

|                 |                                                                       |
|-----------------|-----------------------------------------------------------------------|
| <b>Chassis</b>  | Metal, black finish, with (2) integral mounting flanges, vented sides |
| <b>Mounting</b> | Freestanding, surface mount, or attach to a single rack rail          |

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### Dimensions

|        |                   |
|--------|-------------------|
| Height | 1.26 in. (33 mm)  |
| Width  | 7.40 in. (188 mm) |
| Depth  | 6.54 in. (166 mm) |

### Weight

1.9 lb (0.86 kg)

### Compliance

#### Regulatory Model: M202011001

Intertek® Listed for US & Canada, CE, IC, FCC Part 15 Class B digital device

### Model

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### Available Accessories

For a list of available accessories, visit the [AM-3200](#) product page.

#### Notes:

1. AirMedia wireless presentation requires a wired network connection between the AirMedia receiver and an external Wi-Fi wireless access point (not included). Laptops may alternately connect to AirMedia using a wired Ethernet connection. Full-motion video performance is dependent upon the performance of the network and the sending device. Computer client software and mobile device apps are available for download at [www.crestron.com/airmedia](http://www.crestron.com/airmedia).
2. Using an appropriate adapter or interface cable, the HDMI input can support DVI and Dual-Mode DisplayPort sources, and the HDMI output can provide a DVI signal. CBL-HD-DVI interface cables are available separately.
3. When the AirMedia Canvas feature is enabled, the 4:2:0 color space is used for high definition sources connected to the HDMI input port. When the AirMedia Canvas feature is disabled, the 4:4:4 color space is used. If the 4:4:4 color space is required by sources connected to the HDMI input port, the AirMedia Canvas feature should be disabled.
4. Crestron supports most mainstream devices and applications. For a list of supported conferencing peripherals, refer to [OLH Answer ID 1001764](#).
5. TLS 1.3 is currently not supported.
6. With or without reduced blanking.

This product may be purchased from select authorized Crestron dealers and distributors. To find a dealer or distributor, please contact the Crestron sales representative for your area. A list of sales representatives is available online at [www.crestron.com/How-To-Buy/Find-a-Representative](http://www.crestron.com/How-To-Buy/Find-a-Representative) or contact us for additional information by visiting [www.crestron.com/contact/our-locations](http://www.crestron.com/contact/our-locations) for your local contact.

The original language version of this document is U.S. English. All other languages are a translation of the original document.

The product warranty can be found at [www.crestron.com/warranty](http://www.crestron.com/warranty).

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